



NOT FOR EDITING

Effective Date: October 16, 2026

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CLICKHOUSE SECURITY CLOUD PREVIEW ADDENDUM

THIS CLICKHOUSE SECURITY CLOUD PREVIEW ADDENDUM (“ADDENDUM”) IS INCORPORATED INTO THE [CLICKHOUSE GENERAL TERMS AND CONDITIONS](#), INCLUDING THE PRODUCT ADDENDUM FOR THE APPLICABLE CLICKHOUSE DATABASE PRODUCT (DEFINED BELOW), OR OTHER APPLICABLE AGREEMENT BETWEEN CLICKHOUSE AND CUSTOMER GOVERNING CUSTOMER’S USE OF THE CLICKHOUSE DATABASE PRODUCT (THE “AGREEMENT”). THIS ADDENDUM BECOMES EFFECTIVE UPON THE EARLIER OF CUSTOMER’S ACCEPTANCE OF THIS ADDENDUM OR THE DATE CUSTOMER STARTS USING THE CLICKHOUSE SECURITY CLOUD COMPONENT (“ADDENDUM EFFECTIVE DATE”).

EXCEPT AS OTHERWISE MODIFIED IN THIS ADDENDUM, ALL OTHER TERMS AND CONDITIONS OF THE AGREEMENT WILL REMAIN IN FULL FORCE AND EFFECT. ALL CAPITALIZED TERMS NOT DEFINED IN THIS ADDENDUM WILL HAVE THE MEANING GIVEN TO THEM IN THE AGREEMENT. ON AND AFTER THE ADDENDUM EFFECTIVE DATE, ANY REFERENCE TO THE AGREEMENT MEANS THE AGREEMENT AS MODIFIED BY THIS ADDENDUM. IN THE EVENT OF A CONFLICT BETWEEN THE TERMS OF THIS ADDENDUM AND THE TERMS OF THE AGREEMENT LESS THIS ADDENDUM, THE TERMS OF THIS ADDENDUM WILL PREVAIL FOR THE PURPOSES OF THE CLICKHOUSE SECURITY CLOUD COMPONENT.

1 ADDITIONAL DEFINITIONS. The following definitions apply to this Addendum, where applicable:

- 1.1 “**Acceptable Use Policy**” means ClickHouse’s acceptable use policy located at <https://clickhouse.com/legal/agreements/acceptable-use-policy>.
- 1.2 “**AI Data**” means data generated or collected through Customer’s or Authorized Users’ use of an AI Feature, including inputs, outputs, logs, and other metadata.
- 1.3 “**AI Feature**” means any feature of the ClickHouse Security Cloud Component that uses generative artificial intelligence models to generate novel outputs, or to take automated or agentic actions, in response to user inputs or on a schedule configured by Customer.
- 1.4 “**ClickHouse Database Product**” means ClickHouse Cloud or ClickHouse BYOC, as applicable.
- 1.5 “**ClickHouse Security Cloud Component**” means the hosted security detection, investigation, and response functionality made available by ClickHouse to Customer during the Preview Term. For clarity, the ClickHouse Security Cloud Component processes Content from the ClickHouse Database Product, but the ClickHouse Database Product is not part of the ClickHouse Security Cloud Component for purposes of this Addendum.
- 1.6 “**Data Processing Agreement**” or “**DPA**” means the ClickHouse Customer Data Processing Addendum located at <https://clickhouse.com/legal/agreements/data-processing-addendum>, or, where applicable, any DPA signed by the parties.
- 1.7 “**Preview Security Terms**” means the information security terms applicable to the ClickHouse Security Cloud Component located at <https://clickhouse.com/legal/agreements/clickhouse-security-cloud-preview-security-addendum>, as may be modified from time to time.
- 1.8 “**Preview Term**” has the meaning given in Section 7.1.

2 CLICKHOUSE PROVISION AND CUSTOMER USE OF THE CLICKHOUSE SECURITY CLOUD COMPONENT

- 2.1 **Provision of the ClickHouse Security Cloud Component.** During the Preview Term, and subject to the terms and conditions of the Agreement, ClickHouse will make the ClickHouse Security Cloud Component available to Customer at no charge, and Customer is granted a limited, non-exclusive, non-transferable right to access and use the ClickHouse Security Cloud Component for Customer’s internal business purposes. Except as expressly set out in Section 3, the ClickHouse Security Cloud Component is a Product under the Agreement.
- 2.2 **ClickHouse Database Product.** Customer must designate a ClickHouse Database Product, provisioned in a cloud service provider and region supported for the preview, to store Content processed by the ClickHouse Security Cloud Component. Except as expressly provided in Section 3.2, Customer’s use of the ClickHouse Database Product, whether with the ClickHouse Security Cloud Component or otherwise, is subject to the applicable Product Addendum for such ClickHouse Database Product, and not this Addendum. Customer is responsible for paying all fees for its use of the ClickHouse Database Product in accordance with the Agreement.
- 2.3 **Additional Restrictions on Use.** Customer will not: (i) use the ClickHouse Security Cloud Component to process protected health information (as defined by the Health Insurance Portability and Accountability Act of 1996) or (ii) use the ClickHouse Security Cloud Component in violation of the Acceptable Use Policy.
- 2.4 **Usage Data.** ClickHouse collects tracking and operational data related to Customer’s use of the ClickHouse Security Cloud Component, including service metrics, metadata, and feature usage information (“**Usage Data**”). For the avoidance of doubt, Usage Data does not contain Content, and will not be shared with third parties except (a) to ClickHouse Affiliates, contractors, or service providers in accordance with Section 6 (Confidential Information) of this Agreement, or (b) in a form that omits Customer Confidential Information and does not identify Customer or an individual. ClickHouse owns all right, title and interest in and to Usage Data, which it reproduces, uses, modifies and adapts to provide, maintain, protect, improve, support, and bill for ClickHouse products and services.
- 2.5 **Suspension.** ClickHouse may suspend Customer’s access to the ClickHouse Security Cloud Component if (i) Customer’s use of the ClickHouse Security Cloud Component materially degrades the performance or availability of the ClickHouse Security Cloud Component or the ClickHouse Database Product for Customer or other customers, or presents a material security risk; (ii) Customer uses the ClickHouse Security Cloud Component in violation of the applicable usage restrictions in the Agreement or this Addendum; or (iii) ClickHouse is required to do so by applicable law or by a third party on whom provision of the ClickHouse Security Cloud

Component depends. ClickHouse will use commercially reasonable efforts to provide Customer with reasonable prior written notice of any suspension and to restore access promptly following resolution of the underlying issue.

3 SUPPORT; SERVICE LEVELS; WARRANTIES

3.1 Support. ClickHouse's obligations under the Support Services Policy do not apply to the ClickHouse Security Cloud Component. ClickHouse will use good faith efforts to support and address issues with the ClickHouse Security Cloud Component, but does not guarantee that any issue will be resolved or resolved within any particular time frame. Customer may receive support for the ClickHouse Security Cloud Component by reaching out to runreveal@clickhouse.com (or other method made available by ClickHouse).

3.2 Service Levels. No service level obligations apply to the ClickHouse Security Cloud Component. In addition, any unavailability, degradation, or performance issue affecting ClickHouse Cloud that is attributable to Customer's use of the ClickHouse Security Cloud Component is excluded from the calculation of availability, and from any service credit entitlement, under the Service Level Agreement applicable to ClickHouse Cloud.

3.3 Warranties. The performance warranty for Products set forth in the Agreement does not apply to the ClickHouse Security Cloud Component. THE CLICKHOUSE SECURITY CLOUD COMPONENT, AND ANY THIRD-PARTY DATA MADE AVAILABLE THROUGH IT, ARE PROVIDED "AS IS" AND "AS AVAILABLE," WITHOUT WARRANTIES OR CONDITIONS OF ANY KIND, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, ACCURACY, COMPLETENESS, RELIABILITY, OR THAT THE CLICKHOUSE SECURITY CLOUD COMPONENT WILL DETECT, IDENTIFY OR PREVENT ANY PARTICULAR SECURITY EVENT, THREAT, OR VULNERABILITY.

3.4 Security Standards. The Preview Security Terms, not the ClickHouse Security Standards, apply to the ClickHouse Security Cloud Component.

4 AI FEATURES

4.1 AI Data. ClickHouse may use AI Data to provide, support, and improve ClickHouse products and services, but not to train or fine-tune artificial intelligence models.

4.2 Disclaimer of Warranties. OUTPUTS GENERATED BY, AND AUTOMATED OR AGENTIC ACTIONS PERFORMED BY, AI FEATURES ARE PROVIDED "AS IS," WITHOUT ANY WARRANTIES OR GUARANTEES OF ACCURACY, COMPLETENESS, NON-INFRINGEMENT, APPROPRIATENESS, OR RELIABILITY. CLICKHOUSE DOES NOT GUARANTEE AVAILABILITY OF OR SUPPORT FOR ANY SPECIFIC ARTIFICIAL INTELLIGENCE MODEL THAT MAY BE USED WITH AN AI FEATURE.

5 DATA PROCESSING

5.1 Application of the DPA. The parties agree to comply with the DPA in respect of the ClickHouse Security Cloud Component, as modified by this Section 5.

5.2 Security Standards. For the purposes of the ClickHouse Security Cloud Component, references in the DPA to the ClickHouse Security Addendum, including in Section 5.1, shall be deemed to refer to the Preview Security Terms.

5.3 Audit Reports. Customer acknowledges that no third-party audit report or certification is available in respect of the ClickHouse Security Cloud Component as at the Addendum Effective Date, and that Section 5.3.1 of the DPA does not apply to the ClickHouse Security Cloud Component. The remainder of Section 5.3 of the DPA continues to apply.

5.4 Hosting and Processing Locations. Customer Personal Data is processed and hosted by the ClickHouse Security Cloud Component in cloud providers and regions chosen and managed by ClickHouse, as described in the Preview Security Terms.

5.5 Data Privacy Framework. Section 6.5 of the DPA does not apply to the ClickHouse Security Cloud Component. Restricted Transfers in connection with the ClickHouse Security Cloud Component are governed by the Standard Contractual Clauses in accordance with Sections 6.2 to 6.4 of the DPA.

6 INDEMNIFICATION OBLIGATIONS OF CUSTOMER

6.1 Obligations of Customer. Except with respect to a matter addressed under Section 8.1 of the General Terms, Customer will, at its expense (i) defend, or at its option settle, but subject to ClickHouse's prior written consent, not to be unreasonably withheld, a claim brought against ClickHouse, its contractors, suppliers, and licensors, or their respective directors, officers, employees and agents, arising out of or related to Customer's use of the ClickHouse Security Cloud Component in violation of applicable law or which results in the alleged infringement of the intellectual property rights of any third party, and (ii) indemnify ClickHouse against and pay (1) any settlement of such claim or (2) any damages finally awarded to such third party by a court of competent jurisdiction as the result of such claim.

6.2 Conditions. The conditions in Section 8.4 of the General Terms shall apply to Customer's obligations in Section 6.1 of this Addendum.

7 PREVIEW TERM; TERMINATION

7.1 Preview Term. The "Preview Term" begins on the Addendum Effective Date and continues until the earliest of: (i) the date on which ClickHouse makes generally available a ClickHouse offering that incorporates the functionality of the ClickHouse Security Cloud Component; (ii) the date on which ClickHouse discontinues the ClickHouse Security Cloud Component; (iii) the date on which either party terminates Customer's participation in the preview under Section 7.2; and (iv) the expiration or termination of the Agreement.

7.2 Termination and Discontinuation. ClickHouse may change, suspend, or discontinue the ClickHouse Security Cloud Component, in whole or in part, at any time. Either party may terminate Customer's participation in the preview at any time on written notice to the other party.

7.3 Modifications. ClickHouse may modify the terms of this Addendum to reflect changes to functionality, security, support, service level, or other commitments. ClickHouse will provide Customer at least thirty (30) days' prior written notice by email to the Customer contact designated in the preview sign-up process. Customer's continued use of the ClickHouse Security Cloud Component after the effective date of the modified terms constitutes acceptance of those terms.

7.4 Effect of Expiry or Termination. On expiry or termination of the Preview Term: (i) Customer's right to access and use the ClickHouse Security Cloud Component ceases; and (ii) the Agreement continues to apply to Customer's use of the ClickHouse Database Product until such use ends.